

SUPERIOR WATER SHUT DOWN PROCEEDURE

Water purifiers

IMPORTANT: Make sure to change your sediment and carbon filters annually. This will protect your reverse osmosis membrane and help your system to perform better.

Water Softeners

Call and ask us about our 20 point tune up for water softeners. It will help you to use less salt and water.

Emergency Shut Down Procedures

Water softeners: Locate the three valves on the plumbing above the water softener. Proceed to shut the right and left valve to the off position. This will stop any leaking on the softener. Open the middle valve to allow water to continue to run through out your house.

Water purifiers: There are two valves that must be shut down on a reverse osmosis unit. First shut down the line that runs into the purifier ususally found on the right side of the unit. Next turn the valve on top of the holding tank to the off position.

If you attempt to shut down the water to either units and it doesn't work we have a 24 hour tech/plumber available. Call 1-800-974-SOFT and follow the prompts to have the tech/plumber paged.